



Internal/External Posting

TEAM MANAGER – VAW and Counselling Services Bilingual Required

SCOPE OF POSITION:

The Team Manager Violence Against Women services is responsible and accountable for the coordination and implementation of programs, including VAW Counselling, Transitional Housing Support Program, Children Who Witness and the Children's Aid Society/Violence Against Women Integrated Services Project, ensuring ongoing development, service delivery and evaluation within the framework of the WOCRC philosophy and strategic direction.

The VAW programs are delivered in five locations around Ottawa; the Team Manager will provide supervision at the place of program delivery. The Team Manager is a member of the management team and handles all aspects of staff management and administration for the VAW teams. The Team Manager collaborates with other WOCRC Team Managers to integrate services using a cross functional lens to increase care coordination to clients across the Centre. The Team Manager collaborates with external groups/agencies in order to ensure effective and comprehensive service delivery and to represent WOCRC in groups and coalitions that address the broad determinants of health.

Western Ottawa Community Resource Centre operates under the following guiding beliefs:

Empowerment	Equity	Partnership	Innovation
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QUALIFICATIONS:

Competencies:

- Excellent relationship building skills
- Demonstrated ability to work independently in remote locations
- Demonstrated conflict management and resolution skills
- Ability to develop and implement programs using an inter-disciplinary collaborative approach
- Demonstrated ability to work in a multi-cultural, multi-disciplinary team environment
- Demonstrated ability to work within an Equity inclusion framework
- Demonstrated commitment to and knowledge of community-based model of intervention;
- Knowledge of social services delivery in Ottawa;
- Strong organizational skill due to the multiple locations this position is highly mobile.

Education and Experience:

- Masters or Undergraduate degree in Social Work, counselling psychology, health or social sciences or an equivalent combination of education and significant related experience.
- Minimum of five (5) years management experience managing a multi-disciplinary team including supervision of staff;
- Experience working with abused women, crisis intervention and brief therapy

- Demonstrated commitment to and knowledge of community-based model of health service provision and feminist principles;
- Knowledge of the Child and Family Services Act;
- Knowledge of the Mental Health Act;
- Knowledge of health and social services delivery in Ottawa and the broader Champlain region;
- Knowledge of general management principles, including financial and human resource management;
- Program development and evaluation experience;
- Strong planning, decision-making, leadership and organizational skills;
- Change management skills;
- Demonstrated ability to identify and serve the needs of diverse communities;
- Excellent written and verbal communication skills;
- Promoter of team work;
- Proven conflict resolution skills;
- Knowledge and experience working with volunteers;
- Demonstrated flexibility and effectiveness with a rapidly changing environment, short deadlines and multiple programs' consumer needs.

Language:

- Ability to communicate fluently in English, spoken and written is required
- Ability to communicate fluently in French, spoken and written is required
- Other languages reflective of the community we serve an asset.

Other:

- Valid driver's license and access to a vehicle required, including \$2 million in liability insurance
- Due to the multiple locations of service delivery this position is highly mobile, and the expectation is that the Manager will be working from these sites on a regular basis.

SALARY RANGE:

Starting Salary is \$66,726.00

Please submit your resume (in word or pdf format) by 4:00 p.m., Friday April 5, 2019

Reply to: Janice Weir, CHRL, CHRP
 People Services Manager
 Western Ottawa Community Resource Centre
 E-mail: careers@wocrc.ca